

Connectivity Service Move Agreement

Customer: _____
 Account #: _____
 Phone #: _____
 Customer Email Address: _____

Circuit Move Fee
 \$ _____

Circuit ID to move: _____

Old Address	New Address	
Street:	Street:	
Suite/Floor:	Suite/Floor:	City/State:
City/State:	Zip:	Telephone:
Zip:	LCON:	
Telephone:	Telephone:	Email:

In order to ensure the accurate and timely delivery of your services, North Atlantic Networks, LLC (NAN) needs to confirm the status of your current DMARC (Demarcation) to accept circuits. In some cases, in order to complete the delivery of services, the DMARC may need to be "extended" so that the services being delivered can reach an organizations data center. There is a cost for the DMARC to be extended and those costs are the responsibility of the customer, in order to prepare their site for the acceptance of new services. The following form MUST be completed by the customer and accompany any and all contracts for Site Services before any provisioning of services can begin.

NEW ADDRESS
 DMARC LOCATION: _____

DMARC Extension Required: Yes[†] No
 Would you like NAN to perform the site survey? Yes[†] No
 If the DMARC requires extension, would you like NAN to extend it for you? Yes[†] No

[†] Site Survey and DMARC extension costs are billed on a T&M basis at \$195/hour. By selecting yes to either of the two questions, the customer agrees to pay any and all fees associated with either the Site Survey or DMARC extension or both as the case may be.

NOTE: Circuits will be billed to customer upon turn up by the ILEC regardless of whether or not the DMARC has been properly extended, if required, to allow for use of the provisioned service by the customer.

New Address Special Construction and Term: *The Service at the "New Address" is provided where suitable facilities (fiber, copper, etc.) and equipment with sufficient bandwidth capacity exist. Where distance limitations affect Service Provider ability to engineer end to end transport of some protocols, NAN will notify the Customer that it cannot provide the requested service. Where suitable facilities are not sufficient or do not exist to provide the service, Service Provider may provide the Service subject to the special construction charges and the Parties shall either enter into a separate agreement for such special construction, or enter into an amendment to an existing agreement, as mutually agreed. The Customer shall furnish or arrange to have furnished, at no charge, equipment, conduit if required, space and electrical power. The Customer shall make arrangements in order that Service Provider will have access to such spaces at reasonable times for installing, testing, repairing or removing Services. Customer will be billed additional charges for any charges levied on Service Provider for space and power. A Site Survey may be required to determine serviceability. The Move fee contemplated in this document does not include "Special Construction Charges." If a Customer moves to a new location at the same address and/or same building (Inside Move) the current term plan remains. If a Customer moves to a different address and or different building (Outside Move) the term converts to a new term plan. If service is required at both current and new location the customer will be responsible for monthly charges for both locations and customer is required to provide 30 day cancellation notice for the current location. A move or upgrade as a result of a move does not necessarily constitute relief of obligations which may exist under a contract as certain technology implementations are fixed by term to a physical location.*

Customer Acceptance

 (Authorized Signature) Date: _____

Print name: _____
 Title: _____

To initiate the move, email a signed form to orderdesk@nan.com

Please note that NAN will not be able to initiate your order without a signed form. Additional surcharges, taxes, and other fees may apply. Service and/or technology type is not always available to all locations. Availability subject to final verification by NAN following move order.